

## Technical Operations Manager - Digicel Vanuatu Ltd.

### Company Profile:

Since its launch in the South Pacific in November 2006, Digicel has become the fastest-growing mobile operator in the South Pacific with current operations in Samoa, Papua New Guinea, Tonga and Vanuatu, as well as commitments from the Governments of Fiji and several other countries in the Pacific. Digicel is renowned for competitive rates, unbeatable coverage, superior customer care, a wide variety of products and services, and state-of-the-art handsets.

For more details, visit our website - [www.digicelpacific.com](http://www.digicelpacific.com), sister company of [www.digicelgroup.com](http://www.digicelgroup.com).

### Job Profile

Reporting to the Chief Technical Officer, you will be responsible for managing the operation of the Vanuatu GSM network and the technical operations team.

You will need to manage implementation of Network Operations and Maintenance for the network to ensure uninterrupted availability of the GSM network across Vanuatu. This will include management of:

- Core network
- Power supply systems
- Network equipment maintenance
- Network alarm monitoring
- Faults response teams
- Site assets and Lease management

You will need to report and optimise operational KPI targets, manage operations costs and supply chain relationships, while also leading and developing the Vanuatu Technical Team, maintaining high morale amongst the Vanuatu team.

**“Digicel offers an excellent remuneration package commensurate with experience. This role would also ideally suits a Vanuatuan national wishing to return to an exciting role in Vanuatu.”**

### Candidate Profile:-

You should have 3 - 5 years experience in Managing GSM or other Telecommunications systems. Be a strong self-motivated operations manager and people leader with strong project management and organizational skills, and possess:

- A Bachelors degree in Engineering or equivalent experience in a Telecommunications or other Technical field, with credible network and people management references.
- Enthusiasm and ability to manage and report professionally and meet objectives within deadlines.
- Excellent interpersonal, oral and written communications skills with a proven ability to write and present reports in a variety of formats and for diverse audiences.
- Commercial acumen to manage costs and business plans
- Demonstrated ability to handle multiple assignments and adapt to changing priorities

Please view our website at [www.digicelpacific.com](http://www.digicelpacific.com) to apply online or to find out more about other opportunities in Digicel. Alternatively please send an application in confidence to [bkaur@digicelgroup.com](mailto:bkaur@digicelgroup.com)